Attention Residents:

The access method to the entrance gates, pool, gym, and clubhouse will be changing. The week of August 20th, 2018 Total LifeSafety Corp. will begin adding electronic access locks to the clubhouse, windshield sticker readers at both entrances, adding a new call box at the 58th Avenue entrance, and removing the call box at the 53rd Street entrance. It is anticipated by the beginning of October 2018 the transition will be complete.

Action is required on the part of each lot owner in the community to maintain that everyone that should have access to the community has access. Once the transition is completed:

- Residents that currently enter the gates with a clicker will do so with windshield stickers.
- Visitors must use the call box at the 58th Avenue gate to call a listed resident to be allowed access.
- Residents that enter the gates currently with a code must either be issued a windshield sticker or gain access as a visitor.
- The 53rd Street entrance will no longer have a call box for visitor access. This entrance will be for residents with valid windshield stickers only.

Owner action required:

- Complete and return the Access Control Form
- Attend community informational meeting if needed
- Pick up access devices when scheduled

The Association will provide up to two automobile windshield stickers for the gates and one access card to gain entry to the pool, gym, and clubhouse to the registered owner as part of this transition. Additional vehicle access stickers may be purchased.

Please note that if you are an owner with lease tenants you are responsible to provide access for your tenants.

The VeroLago HOA Declaration requires that a copy of the lease - including name, date lease starts, date lease ends, phone, and vehicles owned or operated by tenant household - be on file with the Association. The lease will be used to provide resident vehicle, visitor call box, and amenity access for the tenant. All Lessee access will be terminated after lease completion unless an updated lease is received. Complete and return the Access control form for your Lessee as necessary. The access devices mentioned previously will be provided to tenants in lieu of the owner. Owner will be responsible to purchase

further access credentials for current lessee, future lessees, and owner.

Community information meetings will be organized to address questions residents may have about utilizing the new access.

Clicker access will remain active until adequate time has passed for windshield stickers to be distributed to all lot owners or their lessees.

PLEASE NOTE that code access will **CEASE** when the call box at the 53rd Street entrance is removed and the new call box is installed at the 58th Avenue entrance.

The new visitor call box at the 58th Avenue entrance will be programmed with two names and phone numbers for each lot. Consider adding phone numbers that will be typically answered such as mobile phones. Visitors to your home will not be able to gain access if the phone is not answered. Kindly advise those that may provide household services for pools, cleaning, pest control, medical care, etc. of the upcoming changes.

Please see Access Control Facts for additional information.

Access Control Facts

- The Association will provide up to two windshield access stickers as part of the transition from clickers. Additional windshield access stickers are \$20 each.
- Gate access stickers for motorcycles may be purchased for \$20 each.
- The Association will provide one access control card for amenity (pool, gym, club house) access. If it is lost or destroyed the card must be disabled and a new access card will be issued for \$15. At this time control cards will be limited to one per home.
- Especially if you own a luxury car, please check to see if your windshield has instructions for adhering transponders such as SunPass. The windshield access sticker must be placed in this area.
- If the access phone number in the visitor call box is your mobile phone you may call allow yourself entry at the visitor gate.
- Service providers such as pool maintenance, pest control, and house cleaning must enter through the visitor gate and will be required to gain access from the resident.
- Residents that require home health care or well checks and may not be able to grant phone access may consider adding the medical service provider(s) to the visitor call box.
- Remote control gate access will be disabled once all residents are issued windshield tags.
- Once the completed Access Form is received by Elliott Merrill and your information is entered into the system you will be contacted with date(s) when you may pick up your credentials at the clubhouse. We anticipate this to be 4th week in August at this time.